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This course will provide you with an introduction to SAP Solution Manager and its architecture. It continues with an explanation of IT

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Sap Service Management and integration in other phases of Application Lifecycle Management. The scenario configuration and all usable master data are explained in detail. In the course, the several main processes of IT Service Management are explained and

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Setting up IT Service  
Management. Use SAP Solution  
Manager Configuration and  
perform all mandatory and the

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Optional steps that are relevant for your scenario. For additional configuration options, use the Customizing. For more information, see Configuration of IT Service Management. Administering IT Service Management by using the WebClient UI

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~~Configuration and Administration  
of IT Service ... - SAP~~

Information about detailed  
configuration settings for IT  
Service Management is in the IT  
Service configuration guide in the  
Business Process Repository,

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Sap  
Under Solutions/Applications SAP  
Solution Manager Scenarios IT  
Service Management Business  
Processes. The guideline is in the  
Configuration tab of the process.

~~Configuration of IT Service  
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Sap General Configuration. The Basic Setup of ITSM and CHARM in SAP Solution Manager has to be done via the guided procedure in the transaction SOLMAN\_SETUP. It is highly recommended to follow the steps and documentations in the procedure. In this section you will



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Sap find further hints and guidance how to configure Best Practice features for the scenarios of SAP IT Service Management and Change Request Management (Covering Request for Change and Change execution with TMS integration).

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~~Configuration—SAP~~

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Management. Basic Setup Steps.  
Performing the System  
Preparation and Basic  
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Manager. Preparing the System for

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Sap Incident, Problem and Request Management. Preparing the System for Change Request Management. Master Data.

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Check Service Activation: Man. 0:  
Check and Set Up Number Ranges:

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Man. 0: Check IBase Component  
and IObject Creation: Man. 0:  
Check SAP Connect Configuration:  
Man. 0: Configure Manual  
Prerequisites: Enable Business  
Functions for ITSM: Man. 10:  
Maintain SAP Customer Number:  
Man. 2: Configure Automatic



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Sap Prerequisites: Create Hierarchy for Service Products: Man. 5

~~SAP Solution Manager 7.2 IT Service Management — Quick ...~~

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inspiring the brain to think better

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and faster can be undergone by some ways. Experiencing, listening to the further experience, adventuring, studying, training, and more practical endeavors may encourage you to improve.

~~It Service Management~~

*Page 26/42*

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## ~~Configuration Sap~~

Service management (SM) is considered a separate module by itself but it is normally tag along with the Plant Maintenance and Customer Service module for the equipment servicing for after-sales services. SAP R/3 Service

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Sap Management (SM) module is fully capable to support customer demands more effective and quick service.

~~What is SAP Service Management~~  
~~+ SAP SM~~

The IT Service Management has

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Sap  
been enhanced with many new functionalities in release 7.2. The good news is, we kept all the existing frameworks and features from the release 7.1 and also recent upgrade will have a low impact on existing solutions and it will bring additional values to

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MANAGEMENT - SAP IT Service  
Management ...~~

Configuration Management for SAP  
Superior Data Quality for your  
Processes At the heart of

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REALTECH ' s service management lies the Configuration Management Database (CMDB). Thanks to its extensive discovery functionalities, you have an overview of your entire IT infrastructure (including all SAP systems) at all times.

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The ITSM Platform with SAP ...~~

Then check configuration for  
Transport Management Service  
You will get below result if your  
destinations are correct.

Configuration Check Result. SAP



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TMS: 1.Creating Source Transport Node. TMS – > Transport Nodes – > Add Node(+) Just Provide Name and check Allow Upload to Node. Leave everything as it is(by default) and save it.  
Source Node

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~~Sap~~  
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SAP Solution Manager offers a set of standard, preconfigured IT

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Sap Service Management processes that can be set up using a guided configuration procedure. Based on this ready-to-use configuration, you can adjust ITSM to match your individual business requirements using.

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OUTLINE. Course Version: 16 ...

Understand the role of SAP

Solution Manager in Application

Lifecycle Management Lesson 2:

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**SAP** Solution Manager

Architecture Lesson Objectives

After completing this lesson, you  
will be able to:

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SM250 IT Service Management Configuration Insufficient data for accurate rating at this time.

Solution:SAP Solution

ManagerLevel:Details,  
Configuration &

TransactionLanguages:English

Goals “ \* Describe the idea of



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Application Lifecycle Management  
and how IT Service Management is  
integrated in this process Explain  
the standard IT Service  
Management Processes offered by  
SAP Solution Manager ...

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